

CODE OF CONDUCT



Approved 8th January 2026

The Knitting & Crochet Guild aims to be an inclusive, friendly and welcoming organisation. It's important that everyone interacting with the Guild feels valued and are treated with respect. Sometimes - intentionally or unintentionally - this doesn't happen.

The principles are simple: be kind, be courteous, be aware that others may not be able to hear or see you clearly or - conversely - that you can be overheard. Please be mindful and refrain from inappropriate conversations. In addition, respect how people wish to be addressed. When referring to people, pronouns express someone's gender identity and using the pronouns someone prefers shows respect. Don't assume everyone prefers 'he', 'she' or 'him', 'her', and try to avoid phrases like 'girls' or 'boys' when addressing a group, or even 'ladies and gentlemen', as some non-binary people may not identify in that way.

The Guild reserves the right to ask anyone who bullies or harasses another attendee, or who makes comments that are disrespectful to someone else, to leave an event. There is no right to a refund in such cases. We would, however, ask anyone who feels disrespected to let someone in a position of responsibility know so we can try to address the issue before it escalates to that extent. I.e. A Guild representative local to the occurrence, for example, branch co-ordinator or event leader.

Please remember that the Guild is operated by volunteers and we all want to enjoy our time at events. Although we treat any issue seriously and address them as quickly as we can, sometimes these involve things outside our control. Please be patient while we try to resolve them.